



JAVAD GNSS, Inc.
900 Rock Ave, San Jose, CA 95131, USA

LIMITED WARRANTY TERMS AND CONDITION

Effective February 1, 2026

PRODUCT LIMITED WARRANTY

Subject to the following terms and conditions, JAVAD GNSS, Inc. ("JAVAD") warrants that the **GNSS OEM, radio, survey and geospatial equipment** purchased from JAVAD ("Covered Product") are designed and manufactured to conform to JAVAD published specifications and that all parts are free from defects in material and workmanship under normal uses for a period of time from the date of shipment directly to the buyer or if through a dealer, then the date of shipment to the dealer. The warranty periods are as follows: **one (1) year for all OEM, radio and geospatial equipment. Accessories**, such as but not limited to, batteries, chargers, SIM cards, USB devices and cables **have a ninety (90) day warranty**. This warranty extends only to the original buyer and not to any successive buyer, even if a later buyer purchases it from the original owner within the warranty period.

Within the warranty period, JAVAD will repair or replace (up to a total cost limited to the total value of the Covered Product) free of charge, any part proving to be defective in material or workmanship or issue a credit for the Covered Product, so long as the Covered Product is returned to JAVAD under an RMA and qualifies for such, under these warranty terms. All warranty repairs and services must be performed by JAVAD or a designated affiliated JAVAD entity (authorized repair).

A repaired or replaced Covered Product is warranted for 90 days from the date of return shipment to the buyer or for the balance of the original warranty period, whichever is longer. These remedies are the buyer's exclusive remedies for breach of warranty

All expenses up to the value of the Covered Product which are related to replacing or repairing a defective part under this warranty will be assumed by JAVAD except for the following expenses, which shall be the sole responsibility of buyer:

WARRANTY EXCLUSIONS:

This warranty does not apply to any costs, repairs or services for the following:

1. *Service calls to correct the set-up or to explain usage of the Covered Product.*
2. *Repairs necessary due to use that is other than normal use or as described by JAVAD.*
3. *Damages resulting from misuse, abuse, accidents, alterations, or improper set-up.*
4. *Corrective work necessary because of unauthorized repairs.*
5. *Operation outside environmental and other specifications of the Covered Product.*

PRODUCT SOFTWARE

Covered Product software, whether built into hardware circuitry as firmware, provided as a standalone computer software product, embedded in flash memory, or stored on magnetic or other media, is licensed solely for use with or as an integral part of the Product and is not sold. If accompanied by a separate end-user license agreement ("EULA"), use of any such software will be subject to the terms of such end-user



license agreement (including any differing limited warranty terms, exclusions, and limitations), which shall control the terms and conditions set forth in this limited warranty. All capitalized terms in this paragraph are defined in the applicable EULA. During the limited warranty period, you will be entitled to receive such updates or Fixes to the Covered Product software that JAVAD releases and makes commercially available and for which it does not charge separately, subject to the procedures for delivery to purchasers of JAVAD products generally. If you have purchased the Covered Product from a JAVAD Authorized dealer rather than from JAVAD directly, JAVAD may, at its option, forward the software Fix to the JAVAD Authorized dealer for final distribution to you. Minor Updates, Major Upgrades, new products, or substantially new software releases, as identified by JAVAD, are expressly excluded from this update process and limited warranty. Receipt of software Fixes or other enhancements shall not serve to extend the limited warranty period.

HOW TO OBTAIN WARRANTY SERVICE

In the event repairs are needed, the buyer must contact JAVAD support within 10 calendar days upon discovery of defect, malfunction, or nonconformity.

If JAVAD determines the Covered Product is under warranty and qualifies for repair or replacement, then an RMA is issued for shipment to JAVAD at the buyer's expense. A return shipment of the repaired or replaced Covered Product will be at JAVAD's expense. If the warranty does not apply, then the return shipment of the repaired product will be at the buyer's expense.

All returns should be insured, properly packaged and shipped in a manner that prevents further damages. JAVAD is not liable for lost or misplaced shipments. If the Covered Product is under warranty and no warranty exclusions apply, then JAVAD will loan an equivalent product, if available, free of charge, for the period of time that the repairs are being made, subject to a required signed loan agreement. Otherwise, JAVAD may offer to rent equipment, if available, for use while the product is being assessed and/or repaired.

LIMITATION OF DAMAGES:

THE FOREGOING WARRANTIES ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE AND, IF APPLICABLE, IMPLIED WARRANTIES UNDER ARTICLE 35 OF THE UNITED NATIONS CONVENTION ON CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES ARISING DIRECTLY OR INDIRECTLY OUT OF THE OWNERSHIP, USE, OR OPERATION OF THE PRODUCTS, REGARDLESS OF WHETHER SUCH DAMAGES ARE PREDICATED OR BASED UPON BREACH OF WARRANTY, BREACH OF CONTRACT, NEGLIGENCE, STRICT TORT, OR ANY OTHER LEGAL THEORY. SUCH DAMAGES INCLUDE BUT ARE NOT LIMITED TO LOSS OF PROFITS, LOSS OF SAVINGS OR REVENUE, LOSS OF USE OF THE PRODUCT OR ANY ASSOCIATED EQUIPMENT, COST OF CAPITAL, COST OF ANY SUBSTITUTE EQUIPMENT, FACILITIES, OR SERVICES, THE CLAIMS OF THIRD PARTIES, INCLUDING CUSTOMERS AND INJURY TO PROPERTY. THIS LIMITATION DOES NOT APPLY TO CLAIMS FOR PERSONAL INJURY. SOME STATES DO NOT ALLOW LIMITS ON WARRANTIES OR ON REMEDIES FOR BREACH IN CERTAIN TRANSACTIONS. IN SUCH STATES, THE LIMITS IN THIS PARAGRAPH AND THE PRECEDING PARAGRAPH MAY NOT APPLY.



No employee of JAVAD, or any other party, is authorized to make any warranty in addition to those made in this document. This warranty allocates the risks of product failure between the Company and the buyer.

This allocation is recognized by both parties and is reflected in the price of the goods. The buyer acknowledges that it has read this warranty, understands it, and is bound by its terms. This limited warranty is governed by the laws of the State of California, without reference to its conflict of law provisions or the U.S. Convention on Contracts for the International Sale of Goods.

OFFICIAL LANGUAGE

THE OFFICIAL LANGUAGE OF THESE TERMS AND CONDITIONS IS ENGLISH. IN THE EVENT OF A CONFLICT BETWEEN ENGLISH AND OTHER LANGUAGE VERSIONS, THE ENGLISH LANGUAGE SHALL CONTROL.

THE AUSTRALIAN CONSUMER LAW

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure. JAVAD's warranty (set out above) is in addition to any mandatory rights and remedies that you may have under the Australian Consumer Law