

ALPHA



For operation manuals and other technical documents please see links below.

To update your receiver now (and frequently later) please visit our website and download the latest firmware.

Here are links to the ALPHA firmware, documentation, and utilities:

- **ALPHA Downloads**

<http://www.javad.com/jgnss/products/receivers/alpha.html>

- **ALPHA Newest Firmware Version**

<http://www.javad.com/jgnss/support/update.html>

- **Firmware Loader (Firmware Loading Software) free**

<http://www.javad.com/jgnss/products/software/firmwareloader.html>

- **ALPHA Operator's Manual**

http://www.javad.com/downloads/javadgnss/manuals/hardware/Alpha_Operators_Manual.pdf

- **TriVU (Windows GUI Configuration Utility) free**

<http://www.javad.com/jgnss/products/software/trivu.html>

- **ModemVU (Internal and External Modem Configuration Software) free**

<http://www.javad.com/jgnss/products/software/modemvu.html>

- **GREIS (GNSS Receiver External Interface Specification)**

http://www.javad.com/downloads/javadgnss/manuals/GREIS/GREIS_Reference_Guide.pdf

Field software and powerful office GIS software to process GPS&GLONASS data:

- **Tracy (Field Software [RTK&PPK] Guide & Software Download*)**

<http://www.javad.com/jgnss/products/software/tracy.html>

* The unique registration code see in your order

- **Justin (Data Processing Software Guide & Software*)**

<http://www.javad.com/jgnss/products/software/justin.html>

* The software is installed from your order



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Support Inquiries



In order to address customer support inquiries in a timely and effective manner; JAVAD GNSS has created a powerful online question utility. To take advantage of this utility, please log into your JAVAD GNSS account and select **QUESTIONS** from the drop down menu.

The questions utility may also be reached by following this link,

<http://www.javad.com/cgi-bin/jgnss/cgi?Action=DrawQuestionManager&initFormCurrentSavez=on>

When the JAVAD GNSS support team posts a response to your inquiry, an email containing this response is sent to the email address you have registered in your profile.

Option Authorization File

JAVAD GNSS issues an Option Authorization File (OAF) to enable the specific options that customer's purchase.

An OAF allows customers to customize and configure the ALPHA according to particular needs, thus only purchasing those options needed.

Typically, all ALPHA receivers ship with a temporary OAF that allows the receiver to be used for a predetermined period of time (typically 60 days). When the receiver is purchased, a new OAF activates purchased options permanently. Receiver options remain intact when clearing the NVRAM or resetting the receiver.

For a complete list of available options and details, consult your dealer, or visit the JAVAD GNSS website:

<http://www.javad.com/jgnss/products/options/index.html>

To load new OAF to receiver use the TriVU software

<http://www.javad.com/jgnss/products/software/trivu.html>



Receiver-to-computer RS232
p/n 14-578103-01



SAE-to-SAE cable extension
p/n 14-578102-01



Power to charger cable
p/n 14-508052-01



Receiver-to-SAE power cable
p/n 14-578101-01



Power supply with SAE connector
p/n 22-570101-01



USB cable (optional)
p/n 14-578104-01



GSM antenna (optional)
p/n 30-587310-01

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